

Ai4Process DocuSign Integration for Pega

Negate the need for scanning, printing, signing, and sending documents manually

Digitise costly, time-consuming processes

Many organisations waste time and money manually processing documents requiring signatures. Ai4Process have removed the manual steps associated with document signature processing by integrating Pega's market-leading Digital Process Automation ('DPA') platform with the market-leading Electronic Signature software, DocuSign™.

Secure, Legal and Visible

Sign, send and manage the document signature process in a totally secure environment that is legally compliant and provides a complete audit trail of both the document and the case processing it forms a part of.

Traceability and SLA management

Know where your document is at all times and use SLAs and intelligent work routing to prioritise the most urgent cases and ensure the most important work is dealt with first.

Paperless. Any device, anywhere

Negate the need for paper and keep business moving while you are on the move by our omni-channel capabilities so that you can process cases from the office or on your mobile devices – laptop, tablet, smartphone etc.

Improve accuracy and reduce mistakes

Ai4Process's DocuSign Integration ensures documents are 100% accurate from transmission to receipt and they remove the possibility of partially signed or unsigned documents being returned, or unsightly rework on original documents when mistakes are made.

The Challenge

All organisations need agreements to drive their business – supplier contracts, HR employee contracts, lease agreements etc. Paper-based agreements are costly, time consuming and error-prone.

Pega customers can have slick, automated processes that hit the buffers when it comes to document signature.

The Solution

The Ai4Process DocuSign Integration with Pega allows those processes to achieve full end-to-end automated processing, allowing a complete audit trail and secure, reliable processing.

The Benefits

- Up to £30 saved per agreement
- Up to 80% faster turnaround time
- Up to 40% reduction in rework
- 100% reliable, auditable, end-to-end processing